बिड संख्या/Bid Number: GEM/2026/B/8133331

दिनांक /Dated: 08-10-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	30-10-2026 13:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	31-10-2026 13:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	90 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Railways
विभाग का नाम/Department Name	Indian Railways
संगठन का नाम/Organisation Name	South East Central Railway
कार्यालय का नाम/Office Name	Hq New General Manager Secr
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :sourabh.chandra@gov.in Buyer Email id: ratnakar.kalo@gov.in
वस्तु श्रेणी /Item Category	Monthly Basis Cab & Taxi Hiring Services - Premium SUV; 3000 Km x 320 hours; Outstation
अनुबंध अवधि /Contract Period	1 Year(s) 9 Month(s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)

बिड विवरण/Bid Details	
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	2
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Single Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / Estimated Bid Value in INR (Inclusive of all taxes)	1805300
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	36110

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	27

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

FA&CAO/Con/SECR/Bilaspur
HQ/CON, Indian Railways, South East Central Railway, Ministry of Railways
(Fa And Cao Con Secr Bilaspur)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	100

1. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 100% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
3. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services

over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Monthly Basis Cab & Taxi Hiring Services - Premium SUV; 3000 Km X 320 Hours; Outstation (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Vehicle Type	Premium SUV
Type of car (Please select at least 3 options)	Toyota Innova Crysta , Toyota Hycross , Tata Safari
Usage Variant	3000 Km x 320 hours
Type of Service	Outstation
Year of Vehicle Model	2024 , 2025 , 2026
Km Travelled	Upto 75,000 Kms
Air Conditioning Requirement	A/C
Area of Operation	Hilly + Plain Area
Fuel Type	Any
एडऑन /Addon(s)	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

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परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Vehicles Required	अतिरिक्त आवश्यकता /Additional Requirement
1	Ratnakar Kalo	495004,OFFICE CAO Construction, NIRMAN BHAVAN ,South East Central Railway BILASPUR	1	• Duration in Months for which service is required : 21

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE 25% : The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, the contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration.
   For lumpsum-based service contracts, the buyer may increase the scope of work and contract value up to 25 percent with the consent of the service provider

2. **Buyer Added Bid Specific ATC**

   Buyer Added text based ATC clauses

Vehicle is required for the official use of PFA/Con/SECR/BSP at Bilaspur (Chhattisgarh)

Special conditions:

1. In case of any conflict between GeM standard tender condition and special co ndition added by buyer, special condition added by buyer will prevail over stand ard GeM condition.

2. Payment terms/Invoice creation by service provider:

i. Calculation of Running charges for invoice creation:

Total Monthly package charges quoted by bidder as per GeM contract - Rs.X

A).MONTHLY BASIC CHARGE “A” Rs.	0.55 * X
B).MONTHLY RUNNING CHARGE “B” Rs.	0.45 * X

C).RUNNING CHARGES PER KM “C” (R s. /Km)	B / sanctioned km

ii. Monthly invoice bill = Rs. [A + C * (Actual km run in a month as per lo g book)]
iii. Consignee shall ensure that the bill raised by service provider is as per t he ATC. Necessary penalty and deductions shall be deducted before approva l of invoice in GeM. In all other cases, invoice shall be summarily rejected.
iv. Subsequent to invoice approval, online payment shall be made to ser vice providers as per GeM SLA and ATC for invoice amount.

3. PVC is not applicable to the tender.

4. While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

5.Without prejudice to Buyer’s right to price adjustment by way of discount or a

ny other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a 14 days written notice to the Seller, if:

(i)The Seller fails to comply with any material term of the Contract.

(ii)The Seller informs Buyer of its inability to deliver the Material(s)/Service or a ny part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.

(iii)The Seller fails to deliver the Material(s)/Service or any part thereof within th e stipulated Delivery Period and/or to replace/rectify any rejected or defective M aterial(s)/Service promptly.

(iv)The Seller becomes bankrupt or goes into liquidation.

(v)The Seller makes a general assignment for the benefit of creditors.

(vi)A receiver is appointed for any substantial property owned by the Seller.

(vii)The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

6. Bidder financial standing: The bidder should not be under liquidation, court re ceivership or similar proceedings should not be bankrupt. Bidder to upload unde rtaking to this effect with bid.

7. **ELIGIBILITY conditions in addition to GeM conditions:**

i) AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provi der must be located within the state of Consignee i.e. Chhattisgarh. DOCUMENT ARY EVIDENCE TO BE SUBMITTED (i.e. MSE certificate, Udyam, Gumasta, GST c ertificate, PAN card of firm, Kirayanama etc). Self Declaration will not be conside red. Firm must submit document, otherwise their offer will be summarily rejecte d.

ii) Vehicle should be registered in the name of Tenderer and should not sublet a ny part of the contract. However, the Tenderer can have Lease Agreement with the owner of the vehicle/cab aggregator on non-judicial stamp paper for the ten ure of the contract, which should be submitted along with the bid. The Tenderer is required to submit the Vehicle registration details along with supporting docu ments of the vehicle fulfilling the category, specifications etc. otherwise their off er will be summarily rejected.

iii) The vehicle supplied should be registered with TAXI/MAXI/CAB/Tran sport Permit. Bids of other than commercial vehicles should be summa rily rejected.

iv) It should have “Valid Fitness certificate/commercial license” (Permit for Com mercial Vehicle shall cover all States in S.E.C. Railway jurisdiction or as consider ed necessary by the Department/ Division/ Unit calling the tender from appropri ate Regional Road Transport Authority of the concerned State Govt./Union Territ ory), valid insurance and should meet requirements of pollution standard etc. as per provisions of Motor Vehicle Act and fulfill any other statutory obligations as applicable including all safety approved accessories/ equipment fitted to the ve hicle. Driver should possess a valid driving license, Aadhar Card on his name an

d employee identification card issued by the Contractor at all times. Consignee will ensure compliance of this condition.

v) The vehicle proposed to be offered on hire should be in good condition and n ot more than 2 years old, on the date of opening of tender excluding the year of tender opening (i.e. if tender opening date is 31-10-2026 then vehicle registere d on from 01-01-2024 up 31-10-2026 will be eligible).

vi) Financial criteria: The tenderers will be qualified only if they have minimu m financial capabilities as below:

A). T1- Financial Turnover: The bidder should have an aggregate financial tu rnover not less than 1.5 times the advertised Bid value during the last three pre vious financial years and in the current financial year up to the date of opening of the tender. The audited balance sheet reflecting financial turnover certified b y chartered accountant with her stamp, signature and membership number shall be considered.

B). T2-Liquidity: The bidder should have access to or has available liquid asse ts, lines of credit and other financial means to meet cash flow that is valued at 5% of the estimated bid value net of applicant's commitments for other contrac ts. The audited balance sheet and/or banking reference certified by chartered a ccountant with stamp, signature and membership number shall be submitted b y the bidder along with bid. (Note : i) If tender opening date is from 1st April to 31st October then the balance sheet for last year or penultimate year should be considered. If firm submit both year's balance sheet then only last year balance sheet shall be considered. ii) If tender opening date is from 1st November to 31 st March then the balance sheet for last year should be considered.)

Banking reference should contain in clear terms the amount that bank will be in a position to lend for this work to the applicant/member of the Joint Venture/Con sortium. In case the Net Current Assets (as seen from Balance Sheet) are negati ve, only the Banking references will be considered. Otherwise the aggregate of t he Net Current Assets and submitted Banking references will be considered for working out the Liquidity.

The banking reference should be from a Scheduled bank in India and it should n ot be more than 3 months old as on date of submission of bids.

In case of JV firms overall liquidity of JV firm shall be assessed by arithmetic su m of liquidity of all members of JV.

vii) Work Experience : The bidder should have satisfactorily completed* in th e last three previous financial years and the current financial year up to the dat

e of opening of the tender, one similar single service contract for a minimum of 35% of advertised value of the bid.

*Completed service contract also includes on-going service contract subject to payment of bills amounting to at least 35% of the advertised value of the bid.

Similar services means Hiring of Vehicle (Any category)

Work experience certificate from “PRIVATE INDIVIDUAL” shall not be accepted. Certificate from public listed company/ private company/ Trusts having annual t urnover of Rs 500 crore and above subject to the same being issued from their Head office by a person of the company duly enclosing his authorization by the Management for issuing such credentials.

8. Duration of the service contract may be extended up to 6 months beyond the initial contract duration (subject to satisfactory performance and mutual consen t).

9. PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salar ies / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer along with all statutory levies/duties.

10. OPTION CLAUSE: The Purchaser reserves the right to increase the quantity (number of months of operation) to be ordered up to 25 percent at the time of pl acement of contract. The purchaser also reserves the right to increase the order ed quantity by up to 25% of the contracted quantity (number of months of oper ation) during the currency of the contract at the contracted rates. Bidders are b ound to accept the orders accordingly.

11. **Successful Bidder can submit the Performance Security @5% in the form of FDR/Account Payee Demand Draft also (besides PBG which is a llowed as per GeM GTC). FDR/DD should be made in favour of FA&CAO/ Con/SECR/Bilaspur payable at SBI. After award of contract, Successful Bidder can upload scanned copy of the FDR/DD in place of PBG and has to ensure delivery of hard copy to the original FDR/DD to the User with in 30 days of award of contract. A penal interest of 15% per annum sh all be charged for the delay submission of Performance Security beyon d 30 days and up to 90 days. In case the contractor fails to submit the requisite Performance Security even after 90 days from the date of iss ue of LOA/contract, the contract shall be terminated duly forfeiting EM D and other dues, if any payable against the contract.**

12. Bidders are advised to check applicable GST on their own before quoting. Bu yer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maxi mum of quoted GST %.

13. All Hired vehicles should be equipped with prescribed emergency medical ki t and a fire extinguisher as per statutory provisions.

14. The vehicle should be available on all days including holidays.

15. A Log Book for each vehicle shall be maintained by the Contractor for the hi red vehicles. The KM utilized shall be entered in it on daily basis to ensure prop er accountal and payment at the end of every month/specified period.

16. One weekly off is permitted to the driver normally on Sundays however it m ay be differed to some other day at the discretion of the officer in charge to wh om the vehicle is attached.

17. Normal working hours may be advised by user department however the veh icle shall be available for all 24 hours for use as and when required. The driver o f the vehicle shall keep himself in contact with the officer in charge.

18. The vehicle supplied should be neat clean and in good fettle the driver must be well dressed and in white or grey uniform.

19. Mobile phone should be provided to the vehicle driver with smart handset.

20. As and when required by officer vehicle can also be utilized for travelling ou tstation i.e. more than 50 Km.

21. Vehicle required to be parked at officer’s residence or office premises.

22. **PENAL Clause:** In addition to clauses mentioned in GeM SLA clause No. 8 a nd others, following will apply:-

Vehicle must have minimum 200 km range /20 Litres fuel available on each ser vice providing day to avoid service interruption. Failing to above condition will b e treated as not availability of services and to be dealt as per the existing penal ty clause available in GEM i.e. SLA clause No. 8(7) of GeM contract/Special condi tions of contract.

23. The contract will also be governed by Railways GCC of service contract as a mended from time to time by Railway Board.

24. The vehicle provided will meet the latest government standards for safety a nd pollution i.e. minimum BS-6 or Bharat Stage VI or latest applicable or any oth er rules/provisions as issued by state/central government.

25. The service provider shall comply with all rules & regulations issued by state/central government from time to time, applicable to this contract.

26. Year of Vehicle Model : 2024, 2025, 2026

Air Conditioning Requirement – A/C

Area of Operation - Hilly + Plain Area

Fuel Type – Any

Outstation night charges applicable – No

27. Bidders can also submit the EMD with Fixed Deposit Receipt made out or ple dged in the name of PFA/SECR/BSP A/C (Name of the Seller). The bank should c ertify on it that the deposit can be withdrawn only on the demand or with the sa nction of the pledge. For release of EMD, the FDR will be released in favour of bi

dder by the Buyer after making endorsement on the back of the FDR duly signe d and stamped along with covering letter. Bidder has to upload scanned copy / proof of the FDR along with bid and has to ensure delivery of hardcopy to the Bu yer within 5 days of Bid End date / Bid Opening date.

28. If firm don't upload any requisite certificate along with bid, their offer will be summarily rejected.

29. If vehicle is changed during contract period then official communication ma de from contractor to user with all relevant papers is available. The changed ve hicle is in the same segment as specified in agreement before forwarding vehicl e bill to accounts department for internal check the above points to be invariabl y complied by executive department.

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अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues

or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---