बिड संख्या/Bid Number: GEM/2026/B/8174821

दिनांक /Dated: 17-10-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	02-11-2026 12:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	03-11-2026 12:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	120 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Coal
विभाग का नाम/Department Name	Coal India Limited
संगठन का नाम/Organisation Name	South Eastern Coalfields Limited
कार्यालय का नाम/Office Name	Secl Bilaspur Chhattisgarh
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :gmmm.secl.cil@coalindia.in Buyer Email id: sociv.krb.secl@coalindia.in
वस्तु श्रेणी /Item Category	Facility Management Services - LumpSum Based - Residential Quarters at Surakachhar Township; AMC for Cleaning and Upkeeping of Residential Quarters at Surakachhar Township for a period of two Years; Consumables to be provided by service provider (inc..
अनुबंध अवधि /Contract Period	2 Year(s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)

बिड विवरण/Bid Details	
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / **Minimum number of bids required to disable automatic bid extension**	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / **Number of days for which Bid would be auto-extended**	4
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / **Number of Auto Extension count**	1
बिड से रिवर्स नीलामी सक्रिय किया/**Bid to RA enabled**	No
क्रेता के लिए उपलब्ध आईटीसी/**ITC available to buyer**	Yes
बिड का प्रकार/**Type of Bid**	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /**Time allowed for Technical Clarifications during technical evaluation**	7 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / **Estimated Bid Value in INR (Inclusive of all taxes)**	15407033
Payment Timelines	Payments shall be made to the Seller within **30** days of issue of service delivery acceptance certificate (SDAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/**Evaluation Method**	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / **Financial Document Indicating Price Breakup Required**	Yes

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	192600

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	27

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

STAFF OFFICER CIVIL, KORBA
SECL Chhattisgarh, COAL INDIA LIMITED, South Eastern Coalfields Limited, Ministry of Coal
(Staff Officer Civil, Korba Area)

बोली विभाजन लागू नहीं किया गया/Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

ट्रेड्स भुगतान संबंधी विवरण/TReDS Payment Details

This Bid provides for Trade Receivables Discounting System (TReDS) as Preferred mode of payment. For MSME sellers, payments may be processed through a TReDS exchange in which the Buyer is registered, subject to applicable policy and regulatory guidelines. Accordingly, sellers intending to avail payment through TReDS are required to be registered with at least one TReDS exchange in which the buyer is registered.

1. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

If the buyer has mentioned MSE purchase preference in ATC then service provider is required to upload necessary documents for MSE purchase preference for verification by the buyer during evaluation.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Details of the premise:1792218073.pdf

Scope of work:1792218087.pdf

Facility Management Services - LumpSum Based - Residential Quarters At Surakachhar Township; AMC For Cleaning And Upkeeping Of Residential Quarters At Surakachhar Township For A Period Of Two Years; Consumables To Be Provided By Service Provider (inc.. (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Premises	Residential Quarters at Surakachhar Township
Type of services required	AMC for Cleaning and Upkeeping of Residential Quarters at Surakachhar Township for a period of two Years
Cost for Consumables/ Materials	Consumables to be provided by service provider (inclusive in contract cost)
Service component	AMC for Cleaning and Upkeeping of Residential Quarters at Surakachhar Township for a period of two Years
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

इनपुट कर क्रेडिट(आईटीसी) तथा रिवर्स प्रभार (आरसीएम)/Input Tax Credit(ITC) and Reverse Charge(RCM) Details

जीएसटी पर इनपुट कर क्रेडिट /ITC on GST	जीएसटी उपकर कर क्रेडिट /ITC on GST Cess
100%	NA

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Naveen Kumar Sahu	495677,SECL MM KORBA AREA	Project / Lumpsum Based	N/A

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Buyer Added Bid Specific ATC**

   Buyer Added text based ATC clauses

BID SPECIFIC ADDITIONAL TERMS & CONDITIONS

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A. INSTRUCTION TO BIDDERS:

Scanned copies of following documents as per requirements of the bid may be submitted while submitting the offer online.

1. Scanned copy of EMD required to be submitted by bidders in the form of Bank Guarantee/DD/NEFT/RTGS Receipt on GeM portal in the prescribed format which shall be uploaded by the Seller/Bidder in online bid and hard copy of the same will have to be submitted directly to the Buyer within **5 days of bid opening**. (Copy of SFMS by issuing bank should also be submitted along with hard copy of the Bank Guarantee, in case of Bank Guarantee preferred for submission of EMD).
   Note: In case of exempted bidders from the payment of EMD, the rejected L-1 bidder shall be required to deposit the EMD amount to SECL. If the L-1 bidder does not submit the forfeited EMD (as recommended by Tender Committee) then the incident shall be referred to the authority issuing MSE Certificate to the Bidder for further course of action from their end along with raising incident in GeM portal as per Incident Mechanism Policy of GeM.

2. As per the latest directives of Govt. of India EM-Part II or UAM registered bidders have to mandatorily register on UDYAM portal and in line with the same, only UDYAM registration certificate **valid as on Bid Opening date** are to be submitted for claiming MSE preference/EMD exemption. Ensuring submission of valid and authentic UDYAM certificate will be sole responsibility of the bidder. Further if at a later stage it is found that the above provided information is false/ misleading/ incomplete their offer may be treated as unresponsive and suitable penal action as per provisions of **GeM Incident Management Policy** may be taken against them.

3. Bidder shall ensure that all the documents submitted by them are valid on bid opening date

B. EVALUATION OF BID/ SHORT FALL DOCUMENTS :

1. Offer of **only L-1 Bidder** will first be scrutinized to see whether L-1 Bidder meet the basic requirements as incorporated in the bid document.

2. **The Tender Committee will examine the uploaded documents against information/declarations furnished by the bidder(s) Online/Annexures**. Tender Committee will determine the Techno-commercial acceptability of the bidders on the basis of the original offer and subsequent clarifications/confirmation, if any.

3. After evaluation of the uploaded documents, shortfall/clarification documents, if required, shall be sought from all the bidders. **For shortfall/clarification only 01 (ONE) chance will be given. The time period for reply to the clarification will be for 07 (Seven) days only.** Non receipt of communication from GeM will not be accepted as a reason of non-submission of doc

uments within prescribed time. The bidders will upload and submit the reque sted documents, if any, within the specified period.

4. Bidders are hereby informed that all correspondence with them during the pre-contract stage shall be without any commitment whatsoever, at this sta ge. SECL reserves the right to verify any of the documents uploaded by the bidder at any stage.

NOTE: The submission of forged document, if any, by the bidder(s), shall be de alt as per extant guideline of GeM GTC and ATC.

C. VALIDITY OF OFFER: The offer should be valid as per provisions of GeM, from the end date of bid submission as specified in the bid document. During the Ten der evaluation process, if the extension of the bid validity is required, the same can be obtained with the mutual consent of buyer and Seller/Service Provider.

D. PRICE/PAYMENT TERMS: Payment shall be made by the Company regularly e very month against claims bills to be submitted by the contractor. The Company shall be free to make any deduction from the bills. The quantum of deduction sh all be solely the prerogative and discretion of the Company.

E. PAYING AUTHORITY: **Area Finance Manager, Korba Area, SECL**

F. SUBMISSION OF SECURITY DEPOSIT: Security Deposit shall consist of two p arts:

a. Performance Security to be submitted at award of work and
b. Retention Money to be recovered from running bills.

The Security Deposit shall bear no interest.

i) **Performance Security Deposit (PSD):** Performance Security Deposit (PSD) (first part of Security Deposit) shall be 5% of CONTRACT VALUE must be submi tted within 21 days of award of contract on GeM by the successful bidder as pe r system generated ePBG or in the form of Fixed Deposit Receipt (FDR) or Dem and Draft (DD). FDR should be pledged in the name of beneficiary. FDR should be duly pledged in favour of owner and Demand Draft (DD) should be drawn in favour of South Eastern Coalfields Ltd on any Scheduled Commercial Bank pay able at its Branch at Bilaspur.

ii) All Running on Account Bills shall be paid at **95%**. The balance 5% shall be tre ated as Retention Money and will be second part of security deposit.

G. CHECK LIST for Technical Documents (To be uploaded by all the Bidders):

a. General Technical Evaluation (GTE) and Other Important Documents:

i) The bidders have to accept unconditionally in GTE (General Technical Evaluation) , the Undertaking at **Annexure II** regarding Genuineness of the information furnish ed by him on-line & authenticity of the scanned copy of documents uploaded by hi m on-line in support of his eligibility criteria & Letter of Bid at **Annexure I**.

b. Bid Submission Confirmation (BSC)

The bidder have to accept unconditionally in the form of Yes in BSC (as mentioned in Annexure- XVII), the following documents:

i) The provisions of **Letter of Bid (LOB)** as provided at **Annexure I** in General Te chnical Evaluation **(GTE)** as provided in BSC

ii) The Provisions of **Undertaking** as provided at **Annexure II** regarding Genuinen ess of the information furnished by him on-line & authenticity of the scanned cop y of documents uploaded by him on-line in support of his eligibility criteria in Gen eral Technical Evaluation **(GTE)** as provided in BSC.

iii) Bidders are required to accept unconditionally the Pre-Contract Integrity Pact (An nexure IX) in General Technical Evaluation (GTE) as provided in BSC (Applicable f or ECV more than ₹ 2.00 Crore)

The acceptance of above GTE document along with all the details/information to be f urnished as detailed in Bid Submission Confirmation (BSC) in Annexure- XVII is requir ed to be up-loaded under “Certificate (Requested in ATC)”

c. Confirmatory Documents: (CHECK LIST): All the confirmatory documents as enlisted in the NIT in support of information submitted by the bidder are to be uploa ded against **“Document Required From Seller”** section on GeM Portal by the bid der while submitting his/her/their bid.

S No	**Eligibility Crite ria**	**Scanned copy of documents to be uploaded b y bidder(s) in support of information/declarati on furnished online / BSC by the bidder again st Eligibility Criteria (CONFIRMATORY DOCUM ENTS)**
1	**2**	**3**
1	Permanent Acco unt Number, *(Ref. Clause No. 8(A) of NIT)*	PAN card issued by Income Tax department, Govt. of India. **NOTE: Upload “PAN” against “Additional Doc 1 (Requested in ATC)” section available under ‘Documents required from seller’.**

2	GST Status of the Bidder *(Ref. Clause 8 (B) of NIT)*	The following documents depending upon the status w.r.to GST as declared by Bidder in the BSC: a) Status: GST Registered Bidder under regular scheme Document: GST Registration Certificate (i.e. GST identification Number) issued by appropriate authority of India. b) Status: GST Registered Bidder under composition scheme Document: GST Registration Certificate (i.e. GST identification Number) issued by appropriate authority of India. c) Status: GST unregistered bidder: Document: A Certificate (with UDIN) from a practicing Chartered Accountant having membership number with Institute of Chartered Accountants of India certifying that the bidder is GST unregistered bidder in compliance with the relevant GST rules of. India. **NOTE: Upload “GST Certificate” against “Additional Doc 2 (Requested in ATC)” section available under ‘Documents required from seller’.**

3	Legal Status of the Bidder	Document(s) covered under any one of the following sub-head(s): 1. Affidavit or any other document to prove proprietorship/Individual status of the bidder. 2. Partnership deed containing name of partners. 3. Memorandum & Article of Association with certificate of incorporation containing name of bidder. **Note-1**: As per clause no.3.2(a) of Instructions to Bidders, Copies of documents in support of legal status of bidder as per NIT; written power of attorney of signatory of the Bid to commit the Bidder, are required to be uploaded along with bid. **NOTE - 2: Upload "Legal Status Document" against "Additional Doc 3 (Requested in ATC)" section available under 'Documents required from seller'.**
4	**Undertaking by bidder on his/her/their Letter Head as per Annexure XV.**	Undertaking regarding relatives as employees of company, Arbitration clause (in case of partnership firm), Local supplier status of the Bidder, declaration w.r.t Make in India order dated 16.09.2020, Code of Integrity for Public Procurement (CIPP) and compliance w.r.t procurement from bidder of a country which shares a border with India etc. as per the format given in the bid document at Annexure XV. **NOTE: Bidder has to upload duly filled in and signed Undertaking against "Additional Doc 4 (Requested in ATC)" section available under 'Documents required from seller'**

5	~~**Electrical Contractor License**~~ ~~**Ref Clause no 8 C of NIT**~~ ~~**(Applicable to Electrical Jobs**~~	~~Valid Electrical Contractor's License issued by Electrical Licensing Board/Authority of any Indian State/UT, in accordance with IE Rule-45.~~ ~~**NOTE: Bidder has to upload "Valid Electrical Contractor's License" along with "Undertaking Annexure-XV" against "Additional Doc 4 (Requested in ATC)" section available under 'Documents required from seller' by merging these 2 documents into one document as applicable**~~ ~~**Note: Please strike out / delete the clause if not applicable**~~
Note: Only one file in .pdf format can be uploaded against each eligibility criteria. Any additional/ other relevant documents to support the information/declaration furnished by bidder online against eligibility criteria may also be attached by the bidder in the same file to be uploaded against respective eligibility criteria.		

c. LOB and UNDERTAKING (Genuineness): The provisions of Letter of Bid (LOB) and Undertaking regarding genuineness of the information provided as **Annexure – I & II** shall be part of Tender Document. Only those bidder(s) are allowed to participate in bidding through GeM Portal i.e. https://gem.gov.in who accepts the provisions of above stated Letter of Bid (LOB) and Undertaking as provided at Annexure-I & II.

d. PRICE BID: The bidder is required to quote their RATE including Goods & Services Tax (GST) and other applicable taxes, charges, etc, as applicable on **LUMPSUM** Basis as per the Scope of Work and considering the other provisions of Tender Document.

NOTE 1: Bidder is also required to upload the **PRICE BREAKUP** as per the format provided as **Annexure-XVI** at the time of submission of bid against "**Financial Document Indicating Price Breakup required"** section.

NOTE 2: Further, In case any bidder fails to submit required PRICE BREAKUP as mentioned in the above NOTE 1 or in case the PRICE BREAKUP submitted is not acceptable to SECL, the bidder who will become L-1 shall submit PRICE BREAKUP of their offered prices as per the format provided as Annexure-XVI at the request of buyer only after opening of price bid through their registered eMail ID on GeM portal which shall be considered part of contract.

In case of any discrepancy or the price breakup is not submitted by L-1 bi

dder, the total amount quoted on the GeM Portal shall be considered final for bid evaluation. Accordingly, the procuring entity will revise the item r ates in proportion to the estimated rates provided in the tender, rounded off to two decimal places, but their sum should not be greater than the to tal amount quoted on the GeM Portal, which shall be binding on the bidde r..

NOTE 3: Cost for Consumables/Materials: Consumables to be provided by service provider (inclusive in contract cost)

The Price-bids of the tenderers will have no condition. The Price Bid which is incomplete and not submitt ed as per instruction given above will be rejected.

H. GeM Contract/Letter of Acceptance (LOA)/Work Order/Purchase Order (PO) & Execution of Agreement:

The Bidder, whose Bid has been accepted, will be notified /communicated by the E mployer electronically online on the GeM Portal prior to expiration of the Bid validit y period. The L-1 bidder will get the information regarding award of work on their personalized dashboard on-line. On receipt of Letter of Acceptance (LOA)/Work Ord er/GeM Contract Order/Purchase Order (PO) of the tender issued by the Company, the successful tenderer shall execute contract agreement in the company's prescri bed form for the due fulfillment of the contract. Failure to enter into the required c ontract within the specified period as mentioned in the Letter of Acceptance (LOA)/ Work Order/GeM Contract Order/Purchase Order (PO) shall entail cancellation of Le tter of Acceptance (LOA)/Work Order/GeM Contract Order/Purchase Order (PO) and forfeiture of the Earnest Money. In addition, the department may debar the bidder from participating in future bids for at least 12 months as per Cl. No.: 20 i.e. Guide lines on Debarment of firms from Bidding of GTC of GCC with intimation to all conc erned and online blocking of bidder shall be done on receipt of written communica tion from the Tender Inviting Authority by escalating the issue through Incident Me chanism Policy of GeM.

Note: The clauses of Arbitration and Resolution of Disputes (as applicabl e) shall be guided as per the relevant provisions of General Conditions of Contract (GCC) of the instant Bid Documents.

I. DOCUMENTS FOR EXECUTION & SIGNING OF THE AGREEMENT (Applicabl e for Contract Value > ₹ 10 Lakhs):

The successful bidder (L-1 Bidder) is required to submit the following document s and to attend this office for signing the agreement within **21 (Twenty-One) days** of issue of this **GeM Contract/Letter of Acceptance (LOA)/Work Ord er/Purchase Order (PO)**:

i. Performance Security Deposit (PSD) & Additional Performance Security

Deposit (APSD) as applicable & mentioned above at Cl. No.: F (i) & F(ii) of this ATC.

ii. Non-Judicial Stamp Paper of **₹ 100.00 (Rupees One Hundred Only).**

iii. Site handover and takeover certificate, jointly signed by Engineer-in-Charge and the Contractor.

iv. Labour License as per Contract Labour (Regulation & Abolition) Act, 1970.

v. Insurance Policy certificates (Worker's Compensation Policy & All Risk Policy) **(as applicable)** duly pledged in the name of SECL.

vi. CMPF/ EPF Registration certificate.

vii. Detail Time and Progress Chart, jointly signed by Engineer-in-Charge and the Contractor.

viii. List of Technical & Supervisory Personnel to be deployed for execution of the work.

ix. Mandate Form for Electronic Fund Transfer (EFT).

-END-

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2. **Buyer Added Bid Specific ATC**

   Buyer uploaded ATC document Click here to view the file.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.

3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is

contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---