बिड संख्या/Bid Number: GEM/2026/B/808

दिनांक /Dated: 30-09

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	21-10-2026 14:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	22-10-2026 14:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Communications
विभाग का नाम/Department Name	Department Of Posts
संगठन का नाम/Organisation Name	Chhattisgarh Postal Circle Department Of Posts
कार्यालय का नाम/Office Name	Chief Postmaster General ,cg Circle Raipur-492001
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :dpschhattisgarh@indiapost.gov.in Buyer Email id: adpsraipur3@gmail.com
कुल मात्रा/Total Quantity	47
वस्तु श्रेणी /Item Category	Entry and Mid Level Desktop Computer (Q2)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	29 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	235 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluatic
टर्नओवर के लिए एमएसई को छूट प्राप्त है / MSE Relaxation for Turnover	Yes | Complete
टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है / Startup Relaxation for Turnover	Yes | Complete
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certif (Requested in ATC),OEM Authorization Certificate,OEM Annu Turnover,Additional Doc 1 (Requested in ATC),Additional Do (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by buyer

बिड विवरण/Bid Details	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	80 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	50% Lowest Priced Technically Qualified Bidders
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
अनुमानित बिड मूल्य / Estimated Bid Value	5875000
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	176250

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	3.00

ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	62

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटे
अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया
EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant categ
per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are
eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in
of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the
in the form of a surety bond.

लाभार्थी /Beneficiary :

SR. POSTMASTER
Chief Postmaster General ,cg Circle Raipur-492001, Department of Posts, Chhattisgarh Postal Circle Department of P
Ministry of Communications
(Sr. Postmaster Raipur Gpo Raipur C.g.)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता / MII Purchase Preference

एमआईआई खरीद वरीयता / MII Purchase Preference	Yes
मेक इन इंडिया विक्रेताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में है / Purchase Preference to MII sellers availabele upto price within L1+X%	20
मेक इन इंडिया खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MII purchase preference	50
सार्वजनिक खरीद (मेक-इन-इंडिया को प्राथमिकता) आदेश 2017 के अनुसार केवल क्लास 1/क्लास 2 के स्थानीय आपूर्तिकर्ताओं को ही भागीदारी की अनुमति है दिनांक 16.09.2020 (समय-समय पर संशोधित एवं लागू) / Allow participation only from Class 1/Class 2 local suppliers as per the Public procurement(Preference to Make-in-india) order 2017 date 16.09.2020(as amended and applicable time to time)	Yes, in compliance with the MII ORDER : DPIIT Order(as ame and applicable time to time)

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15

सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	25

1. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall
relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical
specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Tu
criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover,
upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Tur
as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OE
the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality
technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prov
eligibility for Relaxation.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March o
previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of cer
Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicati
turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporatio
the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of
constitution shall be taken into account for this criteria.
4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offe
the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Categ
Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid
document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC t
submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bu
bids, the category of primary product having highest value should meet this criterion.
5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during
last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document.
Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the
Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded witl
bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respec
the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as
defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subse
Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to q
as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the b
must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at
the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case t
value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statu
auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for O
other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Or
Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per
order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed
participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.
OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for M
and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017 and its subsequ
Orders/Notifications issued by concerned Ministry .Benefits of MSE will be allowed only if seller/service provider is
validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted

7. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs hav
valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in
Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro
and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to
themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. I
respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from
purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufact
by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shal
uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase
preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligib

automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given oppor to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyer advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
8. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which wo determined by the buyer based on its own assessment of reasonableness and based on competitive prices received / RA process.
9. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or simila Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening da any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantit any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

10. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the orde prices from lowest to highest. Number of sellers eligible for participating in RA would be rounded off to next higher in value if number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conduct amongst L-1 to L-4). In case number of technically qualified bidders are 2 or 3, RA will be between all without any elimination. If Buyer has chosen to split the bid amongst N sellers, then minimum N sellers would be taken to RA rou case Primary products of only one OEM are left in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers qualifying for RA would be increased to get at least products of one more OE (directly participated or through its reseller) if available. Further, if bid(s) of any seller(s) eligible for MSE preference coming within price band of 15% of Non MSE L-1 or if bid of any seller(s) eligible for Make in India preference is / are coming within price band of 20% of non MII L-1, then such MSE / Make in India seller shall also be allowed to particip the RA process.

Entry And Mid Level Desktop Computer (47 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Conte required for qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requiremen (Allowed Values)
PROCESSOR	**Description of Stores**	Desktop Computer with Table Mount Monitor System Compatible Chipset as per Processor Make with Minim USB Port
	Computer Type	Mid Level
	Processor Number	AMD Ryzen 5 5600G, Intel Core i5 12400 Or higher
MOTHERBOARD	Expansion Slots (PCIe x 1)	2 Or higher
	Expansion Slots (PCIe x 4)	0, 1, 2 Or higher
	Expansion Slots (PCIe x 16)	1, 2 Or higher
	Expansion Slots (M Dot 2) for SSD	1, 2 Or higher
	Expansion Slots (M Dot 2) for WiFi	1 Or higher
	Trusted Platform Module	Discrete TPM 2.0
GRAPHICS	Graphics Type	Integrated

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requiremen (Allowed Values)
	Size of Memory in Case of Dedicated Graphic Card (GB)	0.0 Or higher
OPERATING SYSTEM	**Factory Pre-loaded Operating System by Desktop OEM**	Window 11 Professional
MEMORY (RAM)	**RAM Size (Memory Card/Module) (in GB) (Capacity to be installed in the System)**	16, 32 Or higher
	Memory Expandable Up To (in GB)	64, 128 Or higher
	Total Numbers of DIMM Slots Available	2, 4 Or higher
	Number of DIMM Slots Populated with Memory Card/Module	1
STORAGE	**Type of Storage Installed with the System**	NVMe-SSD
	SSD - Storage Capacity (in GB)	1024, 2048 Or higher
	HDD - Storage Capacity (in GB)	0 as SSD only Installed Or higher
BAYS AVAILABILITY	Number of Internal Bays Available, Size 2 Point 5 Inch	1, 2 Or higher
	Number of Internal Bay Populated, Size 2 Point 5 Inch	1
	Number of Internal Bays Available, Size 3 Point 5 inch	1, 2 Or higher
	Number of Internal Bay Populated, Size 3 Point 5 inch	0
CABINET	Cabinet Form Factor	Tower (More than 13 to 26 Liters)
	Optical Drive	No Optical Drive
PORTS	Number of USB Type A Port (Version 2 Point 0)	4 Or higher
	Number of USB Type A Port (Version 3 point 2 Gen 1)	3, 4, 5, 6 Or higher
	Number of VGA Ports	1 Or higher
	Number of HDMI Ports	1 Or higher
	Number of DP Ports	1 Or higher
Monitor	**Availibility of Monitor**	Yes as per IS 13252 (Part 1)
	Panel Type	In Plane Switching (IPS)
	Display Technology	LED Backlit LCD (Liquid Crystal Display)
	Screen Size (in CMs)	53.1 - 58 (20.91" - 22.83")
	Maximum Resolution (Pixels)	1920 x 1080 (Full HD)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requiremen (Allowed Values)
	Monitor Port	HDMI, Display Port
	Integrated Webcam with Mic	No
	Speaker	No
INPUT DEVICES	Mouse Connectivity	USB Wired, Wireless Or higher
	Keyboard Connectivity	USB Wired, Wireless Or higher
	Type of Keyboard	Standard
WARRANTY	**On Site OEM Warranty (in Year)**	5 Or higher

Additional Specification Parameters - Entry And Mid Level Desktop Computer (47 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Processor Generation	Intel i5 13th Generation or higher
Speed of Processor	2.9 GHz

* Bidders offering must also comply with the additional specification parameters mentioned above.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery
1	Parmeshwar Kurrey	496001,Supdt Of Post Office Raigarh Dn Raigarh	6	45
2	Sarjeet Sarkar	492009,Supdt. RMS RP Dn.Raipur	5	45
3	Bisno Lal Jangde	495001,SUPDT. OF POST OFFICES HEAD POST OFFICE BULDING BILASPUR DN. BILASPUR	12	45
4	Mahendra Kumar Sharma	491441,Rajnandgaon Head Post Office Building Rajnandgaon C.G.491441	6	45
5	Harish Kumar Mahawar	492009,Sr.Supdt of Post Office Raipur Ganj campus Raipur	6	45
6	Jaisingh Pardhi	490006,Sr.Supdt of Post Office Durg Dn Bhilai	4	45
7	Mohammed Niyazuddin	494001,Supdt of Post Offices Bastar Dn. Jagdalpur	8	45

Special terms and conditions-Version:8 effective from 23-09-2026 for category Entry and Mid Level Des Computer

1.

1	Category Specification / MeitY Model Technical Specification / ATC Restrictions	The category has been created in accordance with the Model Tec Specification issued by the Ministry of Electronics and Inforr Technology (MeitY) vide letter No. W-43/4/2020-IPHW dated 19.08.202 is based on the parameters defined therein. Buyers shall not pres through Buyer Added ATCs, any technical parameter, allowed particular processor, processor brand, processor manufacturer or requirement which restricts or overrides the Category Specifications. 2(e) of the GeM General Terms and Conditions (GTC) shall apply accorc
2	Product Verification	Each supplied Device shall bear a unique device serial number or unique device identifier traceable to the OEM. The Buyer/Consignee sh able to verify the authenticity of the supplied product includinç configuration through the OEM website.
3	Requirement of OEM Logo	Buyers shall not prescribe a requirement for embossing, engraving, p or affixing the OEM name/logo on the motherboard or any ir component.
4	Operating System - OEM/Publisher Status	There shall be no mandatory requirement that the OEM of the offered should be a Microsoft Device Partner or hold any specific Mic authorisation. Where an Operating System other than Microsoft Wind offered, no specific partner status or authorisation from the conc Operating System publisher/provider shall be mandated.
5	Operating System - Licensing	Where Microsoft Windows is supplied, it shall be a genuine, legally lic and duly activated copy of the Windows edition/version declared catalogue, and the licence shall be obtained through a licensi distribution mechanism authorised by Microsoft. Where any other Ope System is supplied, it shall comply with the applicable licensing term conditions of the concerned Operating System publisher/provider, wh licensing is applicable.
6	Operating System - Verification	Where Microsoft Windows is supplied pre-installed, the Buyer/Cons shall be able to verify that the supplied Windows Operating Syst genuine and duly activated through the OEM, i.e. Microsoft. A valid licence or any other licensing mechanism permitted by Microsoft f supplied device shall be acceptable. Where any other Operating Sys supplied, similar verification of licence authenticity and/or activation shall be required only where the concerned Operating S publisher/provider provides a device-level or equivalent verifi mechanism. Where no such verification mechanism is provided requirement shall not apply.
7	Operating System - Applicability	The requirements relating specifically to Microsoft Windows lice activation and verification shall apply where Microsoft Windows forms the contracted configuration. Where an Operating System other Microsoft Windows is supplied, the applicable licensing requirements concerned Operating System publisher/provider shall be complied wit verification of licence authenticity and/or activation shall be require where such verification is supported by the concerned Operating S publisher/provider.
8	Operating System-specific Certification / Compatibility	Hardware compatibility certificate prescribed by a particular Ope System publisher/provider may be requested by buyers.
9	USB Port Declaration / Higher Interface Standard	Each physical USB port shall be declared only once under the h interface capability supported by that port. The same physical port sh be counted under multiple USB generations/types merely becau backward compatibility. A technically backward-compatible h generation version of a prescribed USB/interface standard may be c where it meets or exceeds the functionality and performance c prescribed standard and complies with all other Category requirements
10	Warranty	The warranty applicable to the supplied Device shall be as specified/se in the product and reflected in the resultant contract. The appl warranty shall be verifiable through the OEM website, OEM customer su facility or warranty certificate/tag provided by the OEM.

11	Scope of Installation	Installation requirements, wherever applicable, shall be specified b Buyer in the bid under the Installation, Commissioning and Testing clause. Where installation is stipulated in the bid, the Seller sh responsible for installation of the complete system and for demonstrat satisfactory functioning to the Consignee or the Buyer's auth representative. In the case of Direct Purchase and L1 Purchase, installation of the con system by the Seller/OEM is mandatory. Installation shall be limited to the supplied computer system and sh include supply or installation of separately procurable software su antivirus software, office productivity software, etc., unless such so forms part of the contracted scope through an appropriate GeM catego
12	Buyer/Consignee Obligations for Installation	Where installation is included in the resultant contract, the Buyer/Cons shall provide reasonable access to the installation location and available the necessary site infrastructure, including power s networking and other site-preparation requirements not forming part Seller's contractual scope. Necessary entry/gate passes, where rec shall be facilitated by the Buyer/Consignee.
13	Acceptance of Supplies	Before acceptance and generation of CRAC, the Buyer/Consignee may as appropriate, that the supplied device conforms to the cont specifications, configuration, quantity and warranty requirements and from apparent physical damage or defects. The supplied product sh new, unused and non-refurbished. The Buyer/Consignee may verif packaging, supplied accessories/documentation, installed operating s where applicable, unique device serial number/identifier, cont configuration and applicable warranty.
14	HDD/SSD Storage Retention	Where required on account of information-security or data-ret considerations, the Buyer may prescribe an appropriate contr condition under ATCs (in case of procurement via bids) regarding reten storage media such as HDDs/SSDs used in the supplied device.
15	Availability of Monitor	Supply of the monitor shall be governed by the applicable Ca parameter relating to "Availability of monitor". Any specificatio requirements relating to the monitor shall apply only where a monitor part of the contracted configuration.
16	Configuration Alteration - Seller	The configuration supplied shall conform to the configuration offered catalogue and resultant contract and shall be supported/authorised b OEM. The Seller shall not make any alteration or substitution of compo which results in deviation from the contracted configuration or affect warranty/support. The machine should be delivered to the Consignee original, factory-approved configuration
17	Service Escalation Matrix	The Seller shall provide appropriate contact details and an escalation for warranty/service support to the Buyer/Consignee at the time of deli

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted r The delivery period of quantity shall commence from the last date of original delivery order and in cases whe option clause is exercised during the extended delivery period the additional time shall commence from the l date of extended delivery period. The additional delivery time shall be (Increased quantity ÷ Original quantity Original delivery period (in days), subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delive duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. **Generic**

   Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceed should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. **Generic**

   Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of tec parameters, the bid is liable for rejection.

4. **Generic**

   Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufa and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years bef the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplie some quantity during each of the year. In case of bunch bids, the primary product having highest value shoul meet this criterion.

5. **Generic**

   Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address mail Id and Phone No. required to be furnished along with the bid

6. **Scope of Supply**

   Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

7. **Turnover**

   Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentar evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartere Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with th In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in re of the completed financial years after the date of constitution shall be taken into account for this criteria.

8. **Turnover**

   OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product du the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant pe shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year c average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having hi bid value should meet this criterion.

9. **Service & Support**

   Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telepho No. for Service Support.

10. **Service & Support**

    Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

11. **Certificates**

    ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

12. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

13. **Forms of EMD and PBG**

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

SR POSTMASTER RAIPUR GPO RAIPUR
payable at
SR POSTMASTER
.
Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to Buyer within 5 days of Bid End date / Bid Opening date.

14. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (bes PBG which is allowed as per GeM GTC). DD should be made in favour of

SR POSTMASTER RAIPUR GPO RAIPUR
payable at
SR POSTMASTER
. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ens delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

15. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

Additional specifications included in this bid are mandatory and must be complied with.

a) All required documents/certificates, wherever specified in the bid, must be submitted.

b) Non-Blacklisting Declaration (with Technical Bid): Bidder must submit a duly signed declaration stati t the firm has not been banned/debarred/blacklisted by any Bid Inviting Authority or any Central/State Govt. D ment, Semi-Government Organization or PSU. Failure to submit or false declaration may lead to Bid rejection/ ation and forfeiture of EMD/PBG.

c) Same Brand/OEM Declaration (with Technical Bid) : Bidder must submit a duly signed declaration co g that the offered product contains same make/OEM/Brand Components. False declaration may lead to bid rej cancellation and forfeiture of EMD/PBG.

d) The bidder must provide a link signed bid-specific Manufacturer Authorization Form (MAF) issued by the OE he quoted Desktop Model. The MAF must be verifiable with the OEM during the Technical Evaluation.

e) Exemptions of EMD, prior Turnover and Experience shall be available only to eligible MSE/STARTUP manufa offering their own manufacture products, with valid supporting certificates.

f) OEM must provide self-declaration of local content, indicating place of value addition, as per the applicable idelines/ Gazette notifications.

g) Buyer reserves the right to disqualify any bidder if any submitted document is found forged, false or deficie

h) No exemption/relaxation will be given in past performance. (Bidder must have supplied at least 80% of the antity i.e. 38 Desktops in any one of last 3 financial years). Only supply of the Desktops will be taken in past p mance, on other items.

i) Experience and Past Performance will be acceptable if supporting documents for supply, CRAC etc. have be oaded.

j) EMD document softcopy must be uploaded on GeM Portal and hard copy of EMD must be received before bi date and time to the following address:

The Assistant Director (Technology) O/o CPMG C.G. Circle, 2nd floor GPO Building, in fron of Ravi Bhavan Near

istambh Chowk Raipur - 492001.

k) OEM BIS Registration: BIS must be Indian Registration Address and EPR, ROHS, or any equivalent Indian Ce e.

l) Make In India Certificate duly seal & inked/digitally signed by the OEM.

m) The Quoted Desktop must carry CE, FCC, EPEAT, ENERGY STAR 8.0 &TCO for monitor.

n) The original Equipment Manufacturer (OEM) must possess valid ISO certificate related to quality, safety and agement system, including ISO 14001, ISO 27001, ISO 9001. Certificate copies of all relevant certificate must mitted along with the bid.

o) Latest OS windows 11 or higher certification required from Microsoft and declaration letter for the same fro OEM should also be submitted on OEMs (Microsoft) letterhead with proper name, designation, contact numbe mail ID for the further confirmation, if in any case it is found forged then the bidder will be blacklisted from th ediate effect.

p) Antivirus for all the desktops: MII - Completely made in India including 100% AV engine and Web Server. M Protection - Real World protection %age should be more than 98.5% in all tests conducted by AV comparative 022, 2023. The solution should be powered by MAT- Multilayered Artificial Intelligence Technology. Need bid s MAF for it.

q) It shall be mandatory for the OEM to repair the said desktop computer within the 7 days from the date of ra he complaint/ticket regarding its malfunction.

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अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievan pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clau is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notic intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Sing / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension p has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted with days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurem policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If ther any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / Sta Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experienc
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless othe

allowed by the applicable GeM GTC.

13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders thro Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional te and conditions/or any other document. If buyer needs more items along with the main item, the same must b added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this they can raise their representation against the same by using the Representation window provided in the bid details in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would nc allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; t Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; a the Code on Social Security, 2020 as and when notified and brought into force by the Government of In

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimur Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall contin remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. an other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance s constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Lev Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में : साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधि पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restr procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this ten the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---