बिड संख्या/Bid Number: GEM/2026/B/8(

दिनांक /Dated: 28-(

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	28-10-2026 15:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	29-10-2026 15:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Chhattisgarh
विभाग का नाम/Department Name	Technical Education Department Chhattisgarh
संगठन का नाम/Organisation Name	N/a
कार्यालय का नाम/Office Name	Directorate Of Employment And Training
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :shatendra.sahu.1984@cg.gov.in Buyer Email id: shalini93@cg.gov.in
कुल मात्रा/Total Quantity	62
वस्तु श्रेणी /Item Category	Entry and Mid Level Desktop Computer (Q2) , High End Des Computer (Q2) , Entry and Mid Level Laptop - Notebook (Q2
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	39 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	156 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluati
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certi (Requested in ATC),OEM Authorization Certificate,OEM Annu Turnover,Additional Doc 1 (Requested in ATC),Additional Dc (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	10 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/Primary product category	Entry and Mid Level Desktop Computer
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Payment Timelines	Payments shall be made to the Seller within **45** days of issu consignee receipt-cum-acceptance certificate (CRAC) and o submission of bills (This is in supersession of 10 days time a provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India

ईएमडी राशि/EMD Amount	78300

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	3.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	14

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटे अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant categ per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the in the form of a surety bond.

लाभार्थी /Beneficiary :

additional Director
DIRECTORATE OF EMPLOYMENT AND TRAINING, Technical Education Department Chhattisgarh, N/A,
(Additional Director)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No

एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March o previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of cer Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicati turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporatio bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of cons shall be taken into account for this criteria.
2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offe the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Categ Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC t submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bu bids, the category of primary product having highest value should meet this criterion.
3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during

three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Docum
evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Acco
Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the da
constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed fina
years after the date of constitution shall be taken into account for this criteria.
4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for
determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has
relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid partici
Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determ
the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA proc
5. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or simil
Category Products for 10% of bid quantity, in at least one of the last three Financial years before the bid opening da
any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantit
any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year.
of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Entry And Mid Level Desktop Computer (58 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification]

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requiremer (Allowed Values)
PROCESSOR	**Description of Stores**	Desktop Computer with Table Mount Monitor System Compatible Chipset as per Processor Make with Minir USB Port
	Computer Type	Entry Level, Mid Level
	Processor Number	AMD Ryzen 3 5300G, Intel Core i3 12100, AMD Ryzer 5600G, Intel Core i5 12400 Or higher
OPERATING SYSTEM	**Factory Pre-loaded Operating System by Desktop OEM**	Window 11 Professional, Window 11 Home, DOS or Equivalent, Linux, Window 11 STF (Shape the Future)
MEMORY (RAM)	**RAM Size (Memory Card/Module) (in GB) (Capacity to be installed in the System)**	16, 32 Or higher
STORAGE	**Type of Storage Installed with the System**	NVMe-SSD Plus HDD@5400 RPM, NVMe-SSD Plus HDD@7200 RPM, HDD @5400RPM, HDD @7200RPM, NVMe-SSD
	SSD - Storage Capacity (in GB)	0 as HDD Only Installed, 500, 512, 1024, 2048 Or hig
	HDD - Storage Capacity (in GB)	0 as SSD only Installed, 500, 1000, 2000 Or higher
Monitor	**Availibility of Monitor**	Yes as per IS 13252 (Part 1), No
	Screen Size (in CMs)	48.26 - 53 (19.0" - 20.87"), 53.1 - 58 (20.91" - 22.83" - 63 (22.87" - 24.8"), 63.1 - 68 (24.84" - 26.77"), 68.1 (26.81" - 28.74"), 73.1 - 78 (28.78" - 30.71"), 78.1 - 8 (30.75" - 32.68"), 83.1 - 88 (32.72" - 34.65"), NA as N Monitor
WARRANTY	**On Site OEM Warranty (in Year)**	1, 2, 3, 4, 5 Or higher

Additional Specification Parameters - Entry And Mid Level Desktop Computer (58 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
The detailed specifications of the item are mentioned in the ATC. Bidders are requested to refer to the ATC for complete details.	Desktop Computer System (i5/Ultra5/Ryzen5, RAM 16 GB, Storage 512GB)

* Bidders offering must also comply with the additional specification parameters mentioned above.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery
1	Shalini	492001,Directorate of Employment and Training first floor 4 block indrawati bhawan Atal Nagar District- Raipur	58	60

High End Desktop Computer (2 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification]

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requiremer (Allowed Values)
PROCESSOR	**Description of Stores**	Desktop Computer with Table Mount Monitor System Compatible Chipset as per Processor make with Minir USB Port
	Base Processor Number	NA for Higher Processor Or higher
	Higher Processor Number	AMD Ryzen 9 7950X3D, Intel Core i9- 12900K, Intel C 13900, Intel Core i9- 13900K, Intel Core i9- 14900, In Core i9- 14900K, Intel Core Ultra 5- 235T, Intel Core U 5- 225T, Intel Core Ultra 5- 225, Intel Core Ultra 5- 24 Intel Core Ultra 5- 235, Intel Core Ultra 5- 245, Intel C Ultra 7- 265T, Intel Core Ultra 7- 265, Intel Core Ultra 285 Or higher
MOTHERBOARD	**Trusted Platform Module**	No TPM, Discrete TPM 2.0
OPERATING SYSTEM	**Factory Pre-loaded Operating System**	Window 11 Professional, Window 11 Home, DOS or Equivalent, Linux, Window 11 STF (Shape the Future)
MEMORY (RAM)	**RAM Size (Memory Card/Module) (in GB) (Capacity to be Installed in the System)**	32, 64 Or higher
STORAGE	**Primary Storage Capacity (in GB)**	1024, 2048 Or higher
	Availability of Secondary Storage	No Secondary Storage, HDD@5400RPM, HDD@7200F NVME - SSD Or higher
	Secondary Storage Capacity (in GB)	0, 500, 512, 1024, 2048 Or higher

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requiremer (Allowed Values)
Monitor	**Availibility of Monitor**	Yes as per IS 13252 (Part 1), No
	Panel Type	NA as No Monitor, Twisted Nematic (TN), Vertical Alig (VA), In Plane Switching (IPS)
	Screen Size (in CMs)	48.26 - 53 (19.0" - 20.87"), 53.1 - 58 (20.91" - 22.83" - 63 (22.87" - 24.8"), 63.1 - 68 (24.84" - 26.77"), 68.1 (26.81" - 28.74"), 73.1 - 78 (28.78" - 30.71"), 78.1 - 8 (30.75" - 32.68"), 83.1 - 88 (32.72" - 34.65"), NA as N Monitor
WARRANTY	**On Site OEM Warranty (In year)**	1, 2, 3, 4, 5 Or higher

Additional Specification Parameters - High End Desktop Computer (2 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
The detailed specifications of the item are mentioned in the ATC. Bidders are requested to refer to the ATC for complete details.	Desktop Computer System (i9, RAM 32 GB, Storage 2 TB)

* Bidders offering must also comply with the additional specification parameters mentioned above.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery
1	Shalini	492001,Directorate of Employment and Training first floor 4 block indrawati bhawan Atal Nagar District- Raipur	2	60

Entry And Mid Level Laptop - Notebook (2 pieces)

Bis Required	Yes

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification]

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requiremer (Allowed Values)
Processor	**Laptop Type**	Mid Level
	Processor Number	AMD Ryzen 5 5625U, Intel Core i5 - 1245U Or higher

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requiremer (Allowed Values)
Operating System	**Operating System (Factory Pre-Loaded)**	Window 11 Home
Memory	**RAM Size (GB)**	16.0 Or higher
Display	**Display Size (in cm) - Diagonal**	35.56 to 38.09 (14 In to 14.99 In), 38.1 to 40.63 (15 I 15.99 In), 40.64 to 43.17 (16 In to 16.99 In)
Storage	**Capacity of Storage Drive (in GB)**	512, 1024, 2048 Or higher

Additional Specification Parameters - Entry And Mid Level Laptop - Notebook (2 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
The detailed specifications of the item are mentioned in the ATC. Bidders are requested to refer to the ATC for complete details.	Laptop

* Bidders offering must also comply with the additional specification parameters mentioned above.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery
1	Shalini	492001,Directorate of Employment and Training first floor 4 block indrawati bhawan Atal Nagar District- Raipur	2	60

Special terms and conditions-Version:8 effective from 23-09-2026 for category Entry and Mid Level Des Computer

1.

1	Category Specification / MeitY Model Technical Specification / ATC Restrictions	The category has been created in accordance with the Model Tec Specification issued by the Ministry of Electronics and Inforr Technology (MeitY) vide letter No. W-43/4/2020-IPHW dated 19.08.202 is based on the parameters defined therein. Buyers shall not pres through Buyer Added ATCs, any technical parameter, allowed particular processor, processor brand, processor manufacturer or requirement which restricts or overrides the Category Specifications. 2(e) of the GeM General Terms and Conditions (GTC) shall apply accorc
2	Product Verification	Each supplied Device shall bear a unique device serial number or unique device identifier traceable to the OEM. The Buyer/Consignee sh able to verify the authenticity of the supplied product including configuration through the OEM website.
3	Requirement of OEM Logo	Buyers shall not prescribe a requirement for embossing, engraving, p or affixing the OEM name/logo on the motherboard or any ir component.

4	Operating System - OEM/Publisher Status	There shall be no mandatory requirement that the OEM of the offered should be a Microsoft Device Partner or hold any specific Mic authorisation. Where an Operating System other than Microsoft Wind offered, no specific partner status or authorisation from the conc Operating System publisher/provider shall be mandated.
5	Operating System - Licensing	Where Microsoft Windows is supplied, it shall be a genuine, legally lic and duly activated copy of the Windows edition/version declared catalogue, and the licence shall be obtained through a licensi distribution mechanism authorised by Microsoft. Where any other Ope System is supplied, it shall comply with the applicable licensing term conditions of the concerned Operating System publisher/provider, wh licensing is applicable.
6	Operating System - Verification	Where Microsoft Windows is supplied pre-installed, the Buyer/Cons shall be able to verify that the supplied Windows Operating Syst genuine and duly activated through the OEM, i.e. Microsoft. A valid licence or any other licensing mechanism permitted by Microsoft f supplied device shall be acceptable. Where any other Operating Sys supplied, similar verification of licence authenticity and/or activation shall be required only where the concerned Operating S publisher/provider provides a device-level or equivalent verifi mechanism. Where no such verification mechanism is provided requirement shall not apply.
7	Operating System - Applicability	The requirements relating specifically to Microsoft Windows lice activation and verification shall apply where Microsoft Windows forms the contracted configuration. Where an Operating System other Microsoft Windows is supplied, the applicable licensing requirements concerned Operating System publisher/provider shall be complied wit verification of licence authenticity and/or activation shall be require where such verification is supported by the concerned Operating S publisher/provider.
8	Operating System-specific Certification / Compatibility	Hardware compatibility certificate prescribed by a particular Ope System publisher/provider may be requested by buyers.
9	USB Port Declaration / Higher Interface Standard	Each physical USB port shall be declared only once under the h interface capability supported by that port. The same physical port sh be counted under multiple USB generations/types merely becau backward compatibility. A technically backward-compatible h generation version of a prescribed USB/interface standard may be c where it meets or exceeds the functionality and performance c prescribed standard and complies with all other Category requirements
10	Warranty	The warranty applicable to the supplied Device shall be as specified/se in the product and reflected in the resultant contract. The appl warranty shall be verifiable through the OEM website, OEM customer su facility or warranty certificate/tag provided by the OEM.
11	Scope of Installation	Installation requirements, wherever applicable, shall be specified b Buyer in the bid under the Installation, Commissioning and Testing clause. Where installation is stipulated in the bid, the Seller sh responsible for installation of the complete system and for demonstrat satisfactory functioning to the Consignee or the Buyer's auth representative. In the case of Direct Purchase and L1 Purchase, installation of the con system by the Seller/OEM is mandatory. Installation shall be limited to the supplied computer system and sha include supply or installation of separately procurable software su antivirus software, office productivity software, etc., unless such so forms part of the contracted scope through an appropriate GeM catego

12	Buyer/Consignee Obligations for Installation	Where installation is included in the resultant contract, the Buyer/Cons shall provide reasonable access to the installation location and available the necessary site infrastructure, including power s networking and other site-preparation requirements not forming part Seller's contractual scope. Necessary entry/gate passes, where rec shall be facilitated by the Buyer/Consignee.
13	Acceptance of Supplies	Before acceptance and generation of CRAC, the Buyer/Consignee may as appropriate, that the supplied device conforms to the cont specifications, configuration, quantity and warranty requirements and from apparent physical damage or defects. The supplied product sh new, unused and non-refurbished. The Buyer/Consignee may veri packaging, supplied accessories/documentation, installed operating s where applicable, unique device serial number/identifier, cont configuration and applicable warranty.
14	HDD/SSD Storage Retention	Where required on account of information-security or data-ret considerations, the Buyer may prescribe an appropriate contr condition under ATCs (in case of procurement via bids) regarding reten storage media such as HDDs/SSDs used in the supplied device.
15	Availability of Monitor	Supply of the monitor shall be governed by the applicable Ca parameter relating to "Availability of monitor". Any specificatio requirements relating to the monitor shall apply only where a monitor part of the contracted configuration.
16	Configuration Alteration - Seller	The configuration supplied shall conform to the configuration offered catalogue and resultant contract and shall be supported/authorised b OEM. The Seller shall not make any alteration or substitution of compo which results in deviation from the contracted configuration or affect warranty/support. The machine should be delivered to the Consignee original, factory-approved configuration
17	Service Escalation Matrix	The Seller shall provide appropriate contact details and an escalation for warranty/service support to the Buyer/Consignee at the time of deli

Special terms and conditions-Version:9 effective from 23-09-2026 for category High End Desktop Comp

1.

1	Category Specification / MeitY Model Technical Specification / ATC Restrictions	The category has been created in accordance with the Model Te Specification issued by the Ministry of Electronics and Information Tech (MeitY) vide letter No. W-43/4/2020-IPHW dated 19.08.2024 and is based parameters defined therein. Buyers shall not prescribe, through Buyer ATCs, any technical parameter, allowed value, particular processor, pro brand, processor manufacturer or other requirement which restricts or ov the Category Specifications. Clause 2(e) of the GeM General Term Conditions (GTC) shall apply accordingly.
2	Product Verification	Each supplied Device shall bear a unique device serial number or other device identifier traceable to the OEM. The Buyer/Consignee shall be verify the authenticity of the supplied product including the config through the OEM website.
3	Requirement of OEM Logo	Buyers shall not prescribe a requirement for embossing, engraving, prin affixing the OEM name/logo on the motherboard or any internal componen
4	Operating System - OEM/Publisher Status	There shall be no mandatory requirement that the OEM of the offered should be a Microsoft Device Partner or hold any specific Microsoft author Where an Operating System other than Microsoft Windows is offered, no partner status or authorisation from the concerned Operating publisher/provider shall be mandated.
5	Operating System - Licensing	Where Microsoft Windows is supplied, it shall be a genuine, legally licens duly activated copy of the Windows edition/version declared in the cat and the licence shall be obtained through a licensing or distribution mec authorised by Microsoft. Where any other Operating System is supplied, comply with the applicable licensing terms and conditions of the cor Operating System publisher/provider, wherever licensing is applicable.

6	Operating System - Verification	Where Microsoft Windows is supplied pre-installed, the Buyer/Consignee s able to verify that the supplied Windows Operating System is genuine a activated through the OEM, i.e. Microsoft. A valid digital licence or an licensing mechanism permitted by Microsoft for the supplied device s acceptable. Where any other Operating System is supplied, similar verific licence authenticity and/or activation status shall be required only wh concerned Operating System publisher/provider provides a device-le equivalent verification mechanism. Where no such verification mecha provided, this requirement shall not apply.
7	Operating System - Applicability	The requirements relating specifically to Microsoft Windows licensing, ac and verification shall apply where Microsoft Windows forms part contracted configuration. Where an Operating System other than M Windows is supplied, the applicable licensing requirements of the cor Operating System publisher/provider shall be complied with, and verific licence authenticity and/or activation shall be required only wher verification is supported by the concerned Operating System publisher/pro
8	Operating System-specific Certification / Compatibility	Hardware compatibility certificate prescribed by a particular Operating publisher/provider may be requested by buyers.
9	USB Port Declaration / Higher Interface Standard	Each physical USB port shall be declared only once under the highest in capability supported by that port. The same physical port shall not be c under multiple USB generations/types merely because of backward compa A technically backward-compatible higher-generation version of a pre USB/interface standard may be offered where it meets or excee functionality and performance of the prescribed standard and complies other Category requirements.
10	Warranty	The warranty applicable to the supplied Device shall be as specified/sele the product and reflected in the resultant contract. The applicable warran be verifiable through the OEM website, OEM customer support facility or w certificate/tag provided by the OEM.
		Installation requirements, wherever applicable, shall be specified by the B the bid under the Installation, Commissioning and Testing (ICT) clause. installation is stipulated in the bid, the Seller shall be responsible for inst of the complete system and for demonstrating its satisfactory functioning Consignee or the Buyer’s authorised representative.
11	Scope of Installation	In the case of Direct Purchase and L1 Purchase, installation of the co system by the Seller/OEM is mandatory.
		Installation shall be limited to the supplied computer system and shall not supply or installation of separately procurable software such as a software, office productivity software, etc., unless such software forms par contracted scope through an appropriate GeM category.
12	Buyer/Consignee Obligations for Installation	Where installation is included in the resultant contract, the Buyer/Consigne provide reasonable access to the installation location and make availa necessary site infrastructure, including power supply, networking and oth preparation requirements not forming part of the Seller's contractual Necessary entry/gate passes, where required, shall be facilitated Buyer/Consignee.
13	Acceptance of Supplies	Before acceptance and generation of CRAC, the Buyer/Consignee may ve appropriate, that the supplied device conforms to the contracted specifi configuration, quantity and warranty requirements and is free from a physical damage or defects. The supplied product shall be new, unused a refurbished. The Buyer/Consignee may verify the packaging, s accessories/documentation, installed operating system where applicable, device serial number/identifier, contracted configuration and applicable wa
14	HDD/SSD Storage Retention	Where required on account of information-security or data-re considerations, the Buyer may prescribe an appropriate contractual co under ATCs (in case of procurement via bids) regarding retention of s media such as HDDs/SSDs used in the supplied device.

15	Availability of Monitor	Supply of the monitor shall be governed by the applicable Category par relating to "Availability of monitor". Any specifications or requirements rela the monitor shall apply only where a monitor forms part of the con configuration.
16	Configuration Alteration - Seller	The configuration supplied shall conform to the configuration offered catalogue and resultant contract and shall be supported/authorised by th The Seller shall not make any alteration or substitution of components results in deviation from the contracted configuration or affects warranty/support. The machine should be delivered to the Consignee original, factory-approved configuration
17	Service Escalation Matrix	The Seller shall provide appropriate contact details and an escalation ma warranty/service support to the Buyer/Consignee at the time of delivery.

Special terms and conditions-Version:7 effective from 23-09-2026 for category Entry and Mid Level Lap Notebook

1.

1	Category Specification / MeitY Model Technical Specification / ATC Restrictions	The category has been created in accordance with the Model Technical Specification issued by the Ministry of Electronics and Information Technolc (MeitY) vide letter No. W-43/4/2020-IPHW dated 19.08.2024 and is based or parameters defined therein. Buyers shall not prescribe, through Buyer Adde ATCs, any technical parameter, allowed value, particular processor, process brand, processor manufacturer or other requirement which restricts or over the Category Specifications. Clause 2(e) of the GeM General Terms and Conditions (GTC) shall apply accordingly.
2	Product Verification	Each supplied Device shall bear a unique device serial number or other uni device identifier traceable to the OEM. The Buyer/Consignee shall be able t verify the authenticity of the supplied product including the configuration through the OEM website.
3	Requirement of OEM Logo	Buyers shall not prescribe a requirement for embossing, engraving, printing affixing the OEM name/logo on the motherboard or any internal component
4	Operating System - OEM/Publisher Status	There shall be no mandatory requirement that the OEM of the offered devic should be a Microsoft Device Partner or hold any specific Microsoft authorisation. Where an Operating System other than Microsoft Windows is offered, no specific partner status or authorisation from the concerned Operating System publisher/provider shall be mandated.
5	Operating System - Licensing	Where Microsoft Windows is supplied, it shall be a genuine, legally licensed duly activated copy of the Windows edition/version declared in the catalogu and the licence shall be obtained through a licensing or distribution mechar authorised by Microsoft. Where any other Operating System is supplied, it s comply with the applicable licensing terms and conditions of the concerned Operating System publisher/provider, wherever licensing is applicable.
6	Operating System - Verification	Where Microsoft Windows is supplied pre-installed, the Buyer/Consignee sh able to verify that the supplied Windows Operating System is genuine and activated through the OEM, i.e. Microsoft. A valid digital licence or any othe licensing mechanism permitted by Microsoft for the supplied device shall be acceptable. Where any other Operating System is supplied, similar verificat of licence authenticity and/or activation status shall be required only where concerned Operating System publisher/provider provides a device-level or equivalent verification mechanism. Where no such verification mechanism provided, this requirement shall not apply.
7	Operating System - Applicability	The requirements relating specifically to Microsoft Windows licensing, activ and verification shall apply where Microsoft Windows forms part of the contracted configuration. Where an Operating System other than Microsoft Windows is supplied, the applicable licensing requirements of the concerne Operating System publisher/provider shall be complied with, and verificatio licence authenticity and/or activation shall be required only where such verification is supported by the concerned Operating System publisher/prov
8	Operating System-specific Certification / Compatibility	Hardware compatibility certificate prescribed by a particular Operating Syst publisher/provider may be requested by buyers.

9	USB Port Declaration	Each physical USB port shall be declared only once under the highest interf capability supported by that port. The same physical port shall not be coun under multiple USB generations/types merely because of backward compatibility. A technically backward-compatible higher-generation version prescribed USB/interface standard may be offered where it meets or excee the functionality and performance of the prescribed standard and complies all other Category requirements.
10	Warranty	The warranty applicable to the supplied device shall be as specified/selecte the product and reflected in the resultant contract. The applicable warranty be verifiable through the OEM website, OEM customer support facility or warranty certificate/tag provided by the OEM.
11	Acceptance of Supplies	Before acceptance and generation of CRAC, the Buyer/Consignee may verif appropriate, that the supplied device conforms to the contracted specificat configuration, quantity and warranty requirements and is free from appare physical damage or defects. The supplied product shall be new, unused anc non-refurbished. The Buyer/Consignee may verify the packaging, supplied accessories/documentation, installed operating system where applicable, u device serial number/identifier, contracted configuration and applicable warranty.
12	Service Escalation Matrix	The Seller shall provide appropriate contact details and an escalation matri warranty/service support to the Buyer/Consignee at the time of delivery.
13	HDD/SSD Storage Retention	Where required on account of information-security or data-retention considerations, the Buyer may prescribe an appropriate contractual conditi under ATCs (in case of procurement via bids) regarding retention of storage media such as HDDs/SSDs used in the supplied device.
14	Configuration Alteration	The configuration supplied shall conform to the configuration offered in the catalogue and resultant contract and shall be supported/authorised by the The Seller shall not make any alteration or substitution of components whic results in deviation from the contracted configuration or affects OEM warranty/support. The machine should be delivered to the Consignee in its original, factory-approved configuration

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted r The delivery period of quantity shall commence from the last date of original delivery order and in cases whe option clause is exercised during the extended delivery period the additional time shall commence from the l of extended delivery period. The additional delivery time shall be (Increased quantity ÷ Original quantity) × C delivery period (in days), subject to minimum of 30 days. If the original delivery period is less than 30 days, th additional time equals the original delivery period. The Purchaser may extend this calculated delivery duratio the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. **Buyer Added Bid Specific ATC**

   Buyer uploaded ATC document Click here to view the file.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievan pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clau is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void.

Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notic intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Sing Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension p has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted with days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurem policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If ther any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / Sta Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experienc
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifi EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed b applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders thro Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional te and conditions/or any other document. If buyer needs more items along with the main item, the same must b added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this they can raise their representation against the same by using the Representation window provided in the bid details Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not b allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; t Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; a Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimur Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall contin remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. an other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance s constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Lev Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the cond in the General Terms and Conditions.

यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भार भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकार पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Res procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this te the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance o be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---