बिड संख्या/Bid Number: GEM/2026/B/8166839
दिनांक /Dated: 16-10-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	06-11-2026 18:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	07-11-2026 18:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	60 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Railways
विभाग का नाम/Department Name	Indian Railways
संगठन का नाम/Organisation Name	South East Central Railway
कार्यालय का नाम/Office Name	Hq New General Manager Secr
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :sourabh.chandra@gov.in Buyer Email id: mayank.singh0805@gov.in
वस्तु श्रेणी /Item Category	Monthly Basis Cab & Taxi Hiring Services - SUV; 2400 Kms x 24 Months; Outstation 24*7
अनुबंध अवधि /Contract Period	2 Year(s)
पिछले 3 वित्तीय वर्षों का बिडर का न्यूनतम औसत वार्षिक वित्तीय टर्नओवर/Minimum Average Annual Turnover of the bidder (For the last 3 Financial Years)	8 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	3
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
क्रेता के लिए उपलब्ध आईटीसी/ITC available to buyer	Yes
लागू आरसीएम/RCM Applicable	Yes
बिड का प्रकार/Type of Bid	Single Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / Estimated Bid Value in INR (Inclusive of all taxes)	1480948
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	29600

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	26

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :
FA and CAO, SEC Rly
HQ NEW GENERAL MANAGER SECR, Indian Railways, South East Central Railway, Ministry of Railways
(F.a. And C.a.o., Sec Railway, Bilaspur)

बोली विभाजन लागू नहीं किया गया/Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
4. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated

cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

जीएसटी की धारा 9(3)।/Section 9(3) Of GST

Where ever RCM is applicable, sellers (Regular GST registered seller who opted out of FCM , unregistered seller, seller registered under composition scheme)will be forced to put Zero GST and GST cess in their bids. Buyer will have liability of paying the GST and GST cess to the government on the specified rate mentioned by them in this Bid.

जीएसटी की धारा 9(3)। / Section 9(3) Of GST

Where ever RCM is applicable, sellers (Regular GST registered seller who opted out of FCM , unregistered seller, seller registered under composition scheme)will be forced to put Zero GST and GST cess in their bids. Buyer will have liability of paying the GST and GST cess to the government on the specified rate mentioned by them in this Bid.

If the buyer has mentioned MSE purchase preference in ATC then service provider is required to upload necessary documents for MSE purchase preference for verification by the buyer during evaluation.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Scope of Work:1792060522.pdf

Monthly Basis Cab & Taxi Hiring Services - SUV; 2400 Kms X 24 Months; Outstation 24*7 (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Vehicle Type	SUV
Type of car (Please select at least 3 options)	Mahindra Bolero
Usage Variant	2400 Kms x 24 Months
Type of Service	Outstation 24*7
Year of Vehicle Model	2024 , 2025 , 2026
Km Travelled	Upto 25,000 Kms
Air Conditioning Requirement	Non-A/C
Area of Operation	Hilly + Plain Area
Fuel Type	Any
एडऑन /Addon(s)	

इनपुट कर क्रेडिट(आईटीसी) तथा रिवर्स प्रभार (आरसीएम)/Input Tax Credit(ITC) and Reverse Charge(RCM) Details

जीएसटी पर इनपुट कर क्रेडिट /ITC on GST	जीएसटी उपकर कर क्रेडिट /ITC on GST Cess	लागू आरसीएम/RCM Applicable	रिवर्स प्रभार के अनुसार जीएसटी/GST as per RCM	रिवर्स प्रभार के अनुसार जीएसटी उपकार 1 /GST Cess 1 as per RCM	वैकल्पिक रिवर्स प्रभार /Optional RCM
100%	100%	Yes	5%	NA	Yes

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Vehicles Required	अतिरिक्त आवश्यकता /Additional Requirement
1	Mayank Singh	492008,DRM Office , South East Central Railway	1	• Duration in Months for which service is required : 24

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE 25% : The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, the contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration.
   For lumpsum-based service contracts, the buyer may increase the scope of work and contract value up to 25 percent with the consent of the service provider

2. **Service & Support**

   AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

3. **Service & Support**

   Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

4. **Service & Support**

   Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

5. **Forms of EMD and PBG**

   Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

   PFA/SEC Railway Bilaspur
   payable at

Raipur
. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

6. **Buyer Added Bid Specific Scope Of Work(SOW)**

   File Attachment Click here to view the file.

7. **Buyer Added Bid Specific ATC**

   Buyer uploaded ATC document Click here to view the file.

8. **Past Project Experience**

   Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

9. **Payment**

   PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

10. **Buyer Added Bid Specific SLA**

    Text Clause(s)

Special conditions:

1. In case of any conflict between GeM standard tender condition and special condition added by buyer, sp ecial condition added by buyer will prevail over standard GeM condition.

2. Payment terms/Invoice creation by service provider:

i. Calculation of Running charges for invoice creation: Total Monthly package charges quoted by bidder as per GeM contract - Rs.X

A).MONTHLY BASIC CHARGE “A” Rs.	0.55 * X
B).MONTHLY RUNNING CHARGE “B” Rs.	0.45 * X

C).RUNNING “C” (Rs. / Km) CHARGES PER KM	B / sanctioned km

ii. Monthly invoice bill = Rs. [A + C * (Actual km run in a month as per log book)]

iii. Consignee shall ensure that the bill raised by service provided is as per clause E (ii) of this ATC. Necess ary penalty and deductions shall be deducted before approval of invoice in GeM. In all other cases, invoice shall be summarily rejected.

iv. Subsequent to invoice approval, online payment shall be made to service providers as per GeM SLA and ATC for invoice amount.6 / 19

3. PVC is applicable to the tender as per GCC-2018 and as per Railway Bd's letter No.2017/EnHM/25/11, dt. 14.05.2019

4. While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the scre enshot of GST portal confirming payment of GST.

5.Without prejudice to Buyer’s right to price adjustment by way of discount or any other right or remedy a vailable to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if :

(i) The Seller fails to comply with any material term of the Contract.

(ii) The Seller informs Buyer of its inability to deliver the Material(s)/Service or any part thereof within the s tipulated Delivery Period or such inability otherwise becomes apparent.

(iii) The Seller fails to deliver the Material(s)/Service or any part there of within the stipulated Delivery Peri od and/or to replace/rectify any rejected or defective Material(s)/Service promptly.

(iv) The Seller becomes bankrupt or goes into liquidation.

(v) The Seller makes a general assignment for the benefit of creditors.

(vi) A receiver is appointed for any substantial property owned by the Seller.

(vii) The Seller has misrepresented to Buyer, acting on which misrepresentati on Buyer has placed the Pur chase Order on the Seller.

6. Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proce edings should not be bankrupt. Bidder to upload undertaking to this effect with bid.

7. ELIGIBILITY conditions in addition to GeM conditions:

i) AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located within the district of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED (i.e. MSE certificate, UDM, Udyam, Gumasta, GST certificate, PAN card of firm etc). Self Declaration/Kirayanama will not be considered.

ii) Vehicle should be registered in the name of Tenderer and should not sublet any part of the contract. Ho wever, the Tenderer can have Lease Agreement with the owner of the vehicle/cab aggregator on non-judici al stamp paperfor the tenure of the contract, which should be submitted along with the bid.

The Tenderer is required to submit the Vehicle registration details along with supporting documents of the vehicle fulfilling the category, specifications etc.

iii) The vehicle supplied should be registered with TAXI/MAXI/CAB/Transport Permit. Bids of other than com mercial vehicles should be summarily rejected It should have “Valid Fitness certificate/commercial license ” (Permit for Commercial Vehicle shall cover all States in S.E.C. Railway jurisdiction or as considered neces sary by the Department/ Division/ Unit calling the tender from appropriate Regional Road Transport Authori ty of the concerned State Govt./Union Territory), valid insurance and should meet requirements of pollutio n standard etc. as per provisions of Motor Vehicle Act and fulfill any other statutory obligations as applicabl e including all safety approved accessories/equipment fitted to the vehicle. Driver should possess a valid d riving license, Aadhar Card on his name and employee identification card issued by the Contractor at all ti mes.

iv) The vehicle proposed to be offered on hire should be in good condition and not more than 2 years old, on the date of opening of tender excluding the year of tender opening (i.e. if tender opening date is 05-10-2022 then vehicle registered on from 01-01-2020 to 05-10-2022 will be eligible).

8. Duration of the service contract may be extended up to 6 months beyond the initial contract duration (s ubject to satisfactory performance and mutual consent).

9. PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries / wages of contracted s taff deployed at buyer location first i.e. on their own and then claim payment from Buyer along with all stat utory levies/duties.

10. OPTION CLAUSE: The Purchaser reserves the right to increase the quantity (number of months of opera tion) to be ordered up to 25 percent at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity (number of months of opera tion) during the currency of the contract at the contracted rates. Bidders are bound to accept the orders ac cordingly.

11. Successful Bidder can submit the Performance Security @5% in the form of FDR/Account Payee Deman d Draft also (besides PBG which is allowed as per GeM GTC). FDR/DD should be made in favour of PFA/SEC R/Bilaspur payable at SBI. After award of contract, Successful Bidder can upload scanned copy of the FDR/ DD in place of PBG and has to ensure delivery of hard copy to the original FDR/DD to the User/Buyer within 15 days of award of contract.

12. Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any respo nsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is l ower), subject to the maximum of quoted GST %.

13. All Hired vehicles should be equipped with prescribed emergency medical kit and a fire extinguisher as per statutory provisions.

14. The vehicle should be available on all days including holidays.

15. A Log Book for each vehicle shall be maintained by the Contractor for the hired vehicles. The KM utilized shall be entered in it on daily basis to ensure proper accountal and payment at the end of every m onth/specified period.

16. One weekly off is permitted to the driver normally on Sundays however it may be differed to some oth er day at the discretion of the officer in charge to whom the vehicle is attached.

17. Normal working hours may be advised by user department however the vehicle shall be available for a ll 24 hours for use as and when required. The driver of the vehicle shall keep himself in contact with the off icer in charge.

18. The vehicle supplied should be neat clean and in good fettle the driver must be well dressed and in wh ite or grey uniform.

19. Mobile phone should be provided to the vehicle driver with smart handset.

20. As and when required by officer vehicle can also be utilized for travelling outstation i.e. more than 50 K m.

21. Vehicle required to be parked at officer’s residence or office premises.

22. **PENAL Clauses:** In addition to clauses mentioned in GeM SLA clause No. 8 and others, following will a pply: -

Vehicle must have minimum 200 km range /20 Liters fuel available on each service providing day to avoid service interruption. Failing to above condition will be treated as not availability of services and to be dealt as per the existing penalty clause available in GEM i.e. SLA clause No. 8(7) of GeM contract/ Special conditi ons of contract.

23. The contract will also be governed by Railway’s GCC of service contract as amended from time to time by Railway Board.

24. The vehicle provided will meet the latest government standards for safety and pollution i.e. minimum BS-6 or Bharat Stage VI or latest applicable or any other rules/provisions as issued by state/central govern ment.

25. The service provider shall comply with all rules & regulations issued by state/central government from time to time, applicable to this contract.

26. Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of PFA/S

ECR/BSP A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledge. For release of EMD, the FDR will be released in favour of bi dder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with c overing letter. Bidder has to upload scanned copy / proof of the FDR along with bid and has to ensure deliv ery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

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Minimum Eligibility Criteria :

Work Experience:- The bidder's should have satisfactorily completed* in the last three previous financial years and the current financial year upto the date of opening of the tender, one similar single service contr act** for a minimum of 35% of advertised value of the bid.

Note:*Completed service contract includes on-going service contract subject to payment of bills amountin g to at least 35% of the advertised value of the bid.

** Similar service contract means "**Any work providing hiring of vehicle to any Govt. organization/ PSU**".

Work experience certificate from private individual shall not be accepted. Certificate from public listed com pany/private company/Trusts having annual turnover of Rs 500 crore and above subject to the same being issued from their Head office by a person of the company duly enclosing his authorization by the Managem ent for issuing such credentials.

The bidder shall submit details of work executed by them in the prescribed format alongwith bid for the ser vice contracts to be considered for qualification of work experience criteria clearly indicating the nature/sc ope of contract, actual completion cost and actual date of completion for such contract.

10.2 Financial Standing:- The Bidders will be qualified only if they have minimum financial capabilities as below:-

(i) T1- Annual Turnover: The bidder should have an annual financial turnover not less than 1.5 times the advertised Bid value during the last three previous financial years and in the current financial year upto th e date of opening of the tender . The audited balance sheet reflecting financial turnover certified by charte red accountant with her stamp, signature and membership number shall be considered.

(ii) T2-Liquidity: The bidder should have access to or has available liquid assets, lines of credit and other financial means to meet cash flow that is valued at 5% of the estimated bid value net of applicant's commi tments for other contracts. The audited balance sheet and/or banking reference certified by chartered acc ountant with her stamp, signature and membership number shall be submitted by the bidder along with bi d.

Banking reference should contain in clear terms the amount that bank will be in a position to lend for this work to the applicant/member of the Joint Venture/Consortium. In case the Net Current Assets (as seen fro m the Balance Sheets) are negative, only the Banking references will be considered. Otherwise the aggreg ate of the Net Current Assets and submitted Banking references will be considered for working out the Liqu idity. The banking reference should be from a Scheduled Bank in India and it should not be more than 3 m onths old as on date of submission of bids.

SPECIAL CONDITION OF CONTRACT FOR HIRING OF VEHICLE

The hired vehicle will have to perform all the work of transportation of Railway officers and staff in Chhatti sgarh area, to and fro and also as and when required, including Sundays and holidays as notified by the Railway Administration from time to time at the discretion of Railway for the contract period subject to the following terms and conditions.

1. Hiring of non AC four wheeler SUV vehicle (Maruti Swift Dzire, Honda Amaze, Hyundai Aura and equivale nt) for ADEN/I/Bhilai.

2. The hired passenger vehicle (Non-AC SUV) will have to perform all the work of transportation of Railway officers and staff in Chhattisgarh area, to and fro and also as and when required, including Sundays and holidays as notified by the Railway Administration from time to time at the discretion of Railway for the period of **24 months** subject to the following terms and conditions :

2.1 It will be the entire duty / responsibility of the contractor only to enforce Regulations/compliance of all labour, law, hours of employment, Insurance and any other Act/provision etc. enforced from time to time. South East Central Railway will be using the vehicle as a passenger only.

2.2 The contractor shall not sublet, assign or transfer this contract or any rights or benefits hereunder to any other person or persons, nor shall the contractor take any partners without the prior written consent of controller of the concerned department.

2.3 The contractor in addition to the indemnity provided by law shall indemnify the Railway administration against all liability whatsoever to pay compensation under Workmen Compensation Act 1923 as amended from time to time in respect of any accident/injury to any labour employed by him under this contract or compensation in respect of any claim arising out of or in the course of employment under this contract.

2.4 The contractor further agrees to keep the Railway administration indemnified against any and every other losses, damages by reason of the operation of this contract or by reason of any neglect default act or omissions on the part of the contractor or his workmen suffered by to any property of the Railway administration and or by or to any property of any other person lying or being on premises belonging to the Railway administration.

2.5 The vehicles will generally run in Chhattisgarh state.

2.6 Any claim compensation arising out of any accident/injury to any person/party will be the liability of contractors and/or any litigation arising out of running/accident of vehicle or due to the person employed by the contractor etc. shall be dealt by contractor himself at his own cost. Railway will not bear any liability on any account.

2.7 **The vehicle should not be older than 2024 model and in good fettle at the time of hiring. The condition and model of the vehicle will be inspected by the user before engagement. The vehicle should be suitably replaced if not approved by user & in that case decision of user is final.**

2.8 The contractor shall quote monthly rate of hire of the vehicle. The rate shall be deemed to be inclusive of the following:

2.8.1 All maintenance expenditure of vehicle i.e. major and minor repairs required for good running of the vehicle, petrol/diesel, lubricants and all consumables.

2.8.2 Rate shall include the Drivers salary, all types of taxes and fees payable to RTO department, Labour authorities, local & municipal authorities, taxes, levies, fees, toll taxes and all other charges, which are necessary for the continuance of the service under the contract.

2.8.3 Any other charges required for execution of this contract as laid down in Tender Schedule.

2.9 The Driver of the vehicle shall keep himself in contact with the officer in charge.

2.10 In the event of the vehicle being garaged in a place away from the duty point, maximum amount of 0 2 Kms shall be allowed for to and fro movement from garage and place of reporting and back

2.11 The drivers put on the job by the contractor must always possess valid driving license, registration pa pers, road tax paid receipts etc.

2.12 Mobile phone should be provided to the vehicle drivers by contractor.

2.13 The contractor shall possess the vehicles which he proposes under this tender/contract registered by competent authority in his name/company or firms name/partner's name or shall have a power of attorney of the vehicle in his name/company or firm's name/partner's name.

2.14 Before offering the rate in the tender, the tenderers are required to inspect the site thoroughly and sa tisfy themselves as to the nature of work involved and all possible difficulties likely to be encountered for e xecution of the work.

3. Notwithstanding anything contained in the other clauses of the agreement, in the event of unsatisfactor y service or any failure / breach or non-observation at any time by the contractor of the terms and provisio n of his agreement to the satisfaction of the administration in all respects (which shall be the sole judge an d whose decision shall be final), it shall be lawful for the administration without prejudice to all or any othe r rights and remedies to make any other arrangements it may consider necessary and forthwith terminate this contract without any previous notice to the contractor and in case of such termination the security de posit shall be forfeited by the administration and contractors shall have no claim whatsoever against the a dministration in consequence of such termination of the contract.

4. The rate quoted by the tenderer is inclusive of all kind of taxes (direct tax, indirect, tax. GST etc.) levied by the Central Govt./State Govt./Local bodies etc.

5. The contractor shall submit his bills in quadruplicate along with Xerox copy of log Book of relevant perio d within ten days of the end of each calendar month to the controlling officer of the particular department, who in turn shall verify and forward the bills to Sr.DFM/Raipur alongwith penalty statement, if any. Paymen t will be arranged by cheque or by EFT at the discretion of the Railway administration.

6. In case, 'recoveries to be made' exceeds the security deposit, the contractor shall further make good th e deficiency in cash within 5 days of the date of demand to this effect.

7. One weekly off is permitted to the driver normally on Sundays. However, it may be deferred to some oth er day at the discretion of officer in charge to whom the vehicle is attached.

8. Bidder must clearly specify the Brand and Name of the vehicle in his offer.

9. Bidder must attach the following documents with their offer :- a) Copy of vehicle RC, Insurance Policy, Taxi-Maxi quota or b) If vehicle owner is other than Bidder, then must submit the copy of the agreement duly notarized in stamp paper between the owner of vehicle and the Bidder with the copy of vehicle RC, Insurance Policy, Taxi-Maxi quota. Or c) if bidder is offering the new vehicle i.e. Ex. Showroom then he must upload the copy of the Budgetary quotation of the vehicle from the Company's Authorised Dealer. Or c) If tenderer is proposed to purchase new vehicle for the work, self-declaration is to be submitted as per **Annexure-H**. In this case copy of vehicle RC and Copy of vehicle insurance & taxi, Maxi certificate need not required but it must be available before the contract starting and placement of the vehicle consignee..

10. Vehicle must have permit for moving in Chhattisgarh State.

11. This vehicle is exclusively for ADEN/I/Bhilai.

12. Offer vehicle must have Taxi-Maxi Quota.

13. All the taxes or toll payment shall be done by contractor. No Extra Payment shall be done for this.

14. The deployed vehicle shall have to be present in the duty of Railway Administration for all 24 hours, at the designated location, for use as and when required. Normal working hours may be advised by user department. The Driver(s) of the vehicle shall keep himself in contract with the officer in charge at all times. Mobile phone should be provided by the contractor to the vehicle drivers. The decision of Railway Administration shall be final & binding upon the contractor.

15. The Railway reserves the right to terminate the contract at any time without assigning any reason thereof by giving 15-days notice in advance. The contractor shall not be entitled for any compensation in case of such termination.

16. Penalty Clause.

16.1 Penalty of Rs.5,000/- per occasion will be imposed in case of failure/ delay to provide vehicle.

16.2 Penalty of Rs.1,000/- per occasion will be imposed in case of misconduct/ disobey/ ignorance of command by driver.

16.3 Penalty of Rs.1,000/- per occasion will be imposed in case of failure to observe tender conditions by contractor.

16.4 In case vehicle is not available for more than 15 days in a month, payment for respective month shall be done on pro-rata basis (i.e. based upon number of days the vehicle is utilized by Railway officer).

17. The vehicle may have to go the sites of all types including Kachcha road etc. the vehicles shall also be required to go along the Railway embankment for approaching any desired KM or site. Any excuses about condition/ destination/ existence of the road will not be accepted and Rs.5,000/- per occasion penalty will be imposed.

18. Normal working hours may be advised by user department. However, the vehicle shall be available for all 24 hours for use as and when required. Contractor shall arrange alternate vehicle of similar make with driver during period of routine/ emergency, maintenance of vehicle. The acceptance or non-acceptance of alternate vehicle based on its make/ condition etc shall be the discretion of officer in-charge to whom the v ehicle is attached.

19. The contractor shall be liable to honour Central and State Govt. laws, statutory rules, regulations, notifi cations like legislation, local self Govt./Municipal requirements etc. and shall be solely responsible for any breach thereof. Railway stands indemnified against any penalty/prosecutions consequent to the violations (deliberate or inadvertence) by the contractor or his employees, representatives etc. of such statutory pro visions in force.

20. The quantities shown in the schedule are approximate and meant to give the tenderer/s an idea of the quantities of work involved. The Railway reserves the right to add/delete any item/s and to increase/decrea se the quantities by 25% for which payment will be made as per actual quantity and nothing extra beyond accepted rates shall be admissible. If quantity increases by more than 25% than variation in quantity will be dealt as per SECR’s SOP (Works Matter).

21. The vehicles supplied should be neat, clean and in good fettle. The drivers must remain well dressed i n white/grey uniform during duty hour. The cost of uniform shall be borne by the contractor.

22. The quoted monthly hiring rates shall be firm and **no price variation clause will be applicable** duri ng the currency of the contract/extended period. **However, Price variation shall be permitted for run ning charges** (per Km.) on quarterly basis using the following formulae:

Amount to be paid = Amount due as per ordered rate X fuel price as on 1st day of the quarter / base fuel p rice as on date of tender opening or negotiation (if any).

For the purpose of the price variation clause, retail selling prices of high speed diesel or normal motor spiri t (petrol) applicable at the concerned city where the vehicle is hired / generally running, obtained from the divisional office of IOC / BPC / HPC shall only be considered. Prices of branded products i.e. Extra mile / Tur bojet / High speed or Extra premium / Power / Speed etc shall not be considered.

23. Unless otherwise specified in the special conditions, if any, the Security Deposit / rate of recovery / mo de of recovery shall be as under:

i) Security Deposit for each work should be 5% of the contract value (including the EMD).

ii) The rate of recovery should be at the rate of 6% of the bill amount till the full security depos it is recovered.

iii) Security Deposit will be recovered only from the running bills of the contract and no other mode of collecting SD such as SD in the form of instruments like BG, FD etc. shall be accepted towards Security Deposit.

24. Standard GCC of SEC Railway of service contract along with latest up to date Correction slip will be app licable to settle any dispute.

25. The contractor will be held responsible for any loss or damages or injury during course of work to the public/private persons, contractor shall bear all the loss and expenditure involved.

26. The rates quoted shall include all taxes, direct or indirect leviable under Central, state or local bodies act or Rules coteries, tools, royalty, monopoly, signoras, cess and similar imposed that may be prevailing from time to time in respect of land structure and all materials supplied in the performance of this contract. GST @ 5% is included in the schedule. However, if the rate changes any time during the execution period by the government, the 5% figure will be replace by applicable actual rate at that time.

27. Taxes will be deducted as declared/ enforced by the State Government and Central Government from time to time.

28. Eligibility conditions :

The following documents along with his offer in support of fulfillment of eligibility condition are mandatory document for this tender :-

28.1 Copy of vehicle RC.

28.2 The vehicle should not be older than 2023 model and in good fettle (Only **Tata Sumo, Mahindra Bolero** and equivalent).

28.3 Offered vehicle must have **taxi-maxi quota**.

28.4 Vehicle must have permit for moving in **Chhattisgarh state**. Or

29. If vehicle owner is other then Bidder must submit the copy of Agreement duly notarized in stamp paper between the owner of vehicle and the Bidder with the copy of vehicle RC, Insurance Policy, Taxi-Maxi quota. **Private vehicle shall not be accepted**. Vehicle shall be passed in Taxi/Maxi Quota. Or

30. If bidder is offering the new vehicle i.e. EX Showroom then he must upload the copy of the Budgetary Quotation of the vehicle from the Company’s Authorized Dealer. In this case Copy of Vehicle RC, Copy of Vehicle Insurance and Taxi-Maxi quota need not required but it must be available before the contract starting and placement of the vehicle consignee. **Private vehicle shall not be accepted**. Vehicle shall be passed in Taxi/Maxi Quota. Or

31. If tenderer is proposed to purchase new vehicle for the work, self-declaration is to be submitted as per **Annexure-H**. In this case Copy of Vehicle RC and Copy of Vehicle Insurance need not required but it must be available before the contract starting and placement of the vehicle consignee. Private vehicle shall not be accepted. Vehicle shall be passed in Taxi/Maxi Quota.

32. Special terms and condition of this contract is applicable of General Conditions of Contract for Services 2018 as well as condition laid down in Gem.

Specifications of the vehicle

SUV (Non-AC)

Tata Sumo, Mahindra Bolero and equivalent

2400 Km x 24 Months for the use of ADEN/I/Bhilai

Outstation 24x7

2024, 2025, 2026 Only

Upto 25,000 Kms

Non A/c

Hilly + Plain Area

Any Type

Annexure-H

Self Declaration

I/We will purchase a new four wheeler passenger vehicle (Non AC S UV) of ..... Make and model number/ Name .... For the work of "**Hiring of one road vehicle (Non-AC) for 24 Months for official use of ADEN/I/Bhilai**" if awarded to me/us.

Tenderer Seal & Signature

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).

2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service

Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---